

SUPPORT

Warranty and service

12 months after installation or 18 months after delivery.

EHIK will repair or replace any part that fails or does not work correctly because of a manufacturing defect.

Correct selection and materials

The pump performance and materials must have been correctly selected.

Operate as described in the manual

The pump must be operated as described in the EHIK operating manual.

Genuine EHIK parts

The warranty is valid only when genuine EHIK parts are used.

Normal wear of wearing parts and normal corrosion are not covered.

SERVICE

✓ Reply within 1 business day

✓ Remote support by email, WhatsApp or video call

✓ On-site service on request

✓ Spare parts in stock

Pickup tubes, rotor assemblies and mechanical seals ship after payment.



Every pump is tested before shipping.

Documents supplied

The operating manual, the performance curve, the outline drawing and the factory test report.

Technical support

EHIK pitot tube pumps

Email
sales@ehikpump.com
info@ehikpumps.com

WhatsApp
+86 159 9881 1069



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